



GOBIERNO DE PUERTO RICO

ADMINISTRACIÓN DE SEGUROS DE SALUD

Director Ejecutivo | Jorge E. Galva, JD, MHA | jgalva@asespr.org

December 28, 2021

Circular Letter 21-1228

To: All Managed Care Organizations (MCOs), Medicare Advantage Organizations (MAOs) and Pharmacy Benefit Administrators contracted by the Puerto Rico Health Insurance Administration (PRHIA)

Re: Clarifications on the Impact of the Provider Enrollment Portal (PEP) Implementation

The PRHIA would like to inform that has been working in coordination with the Puerto Rico Medicaid Program (PRMP) and the Center for Medicare and Medicaid Services (CMS) to ensure that the efforts related to the PEP implementation do not impact adversely the access to care of its Vital Program enrollees, Medicare Advantage Platino enrollees, or the Provider Network.

As a result of this coordinated work, the PRPM issued a communication on December 23, 2021 titled *“Información importante sobre el Programa Medicaid de Puerto Rico para Aseguradoras y Proveedores”*, indicating that the payment and adjudication of encounter data from providers not registered under the PEP platform will not be affected, and that MCOs and MAOs should not deactivate such providers in their system as of December 31, 2021. This communication follows PRHIA communication sent via email on December 21, 2021 to MCOs titled *“Implementación PEP Medicaid 1/1/22”*.

PRHIA wants to confirm and extend clarification to all MCOs, MAOs and PBMs informing that the providers and pharmacies not registered in PEP under the network must remain active from January 1, 2022 forward. No services to enrollees or provider payments should be affected due to the progress of the PEP implementation.

PRHIA seeks to work in coordination with all its contracted organizations and the PRPM to deliver this and the implementation of related projects to fruition. Any questions regarding this communication should be addressed to the following email: Exec@asespr.org.

We remain committed to guarantee enrollees and providers with access and continuity of care.

Best Regards,

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Executive Director, PRHIA

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