PUERTO RICO HEALTH INSURANCE ADMINISTRATION ADMINISTRACIÓN DE SEGUROS DE SALUD DE PUERTO RICO



HEALTH CARE IMPROVEMENT PROGRAM YEAR 3 BENCHMARKS REFERENCE GUIDE GOVERNMENT HEALTH PLAN PROGRAM CONTRACT YEAR: JANUARY 1, 2023 –SEPTEMBER 30, 2025

HEALTH CARE IMPROVEMENT PROGRAM 2023 BENCHMARKS REFERENCE

CHRONIC CONDITIONS	SCORED MEASURES	2023 BENCHMARKS (1/1/2023–12/31/2023)
Medicaid/Federal, Sta	te, and CHIP Chronic Conditions	
	 Glycemic Status Assessment for Patients With Diabetes (GSD) Glycemic Status >9.0% 	R* 77.54%
	BP Control (<140/90 mm Hg)	H 47.86%
	Eye Exam for Patients With Diabetes	H 27.17%
	Kidney Health Evaluation for Patients With Diabetes	H 24.67%
	PQI 01: Diabetes Short Term Complications Admission Rate	L 80
Asthma	PQI 15: Asthma in Younger Adults Admission Rate	L 57
	• ED Use/1000	L 113
	PHQ-9	H 17.09%
Medicaid/Federal and	State Chronic Conditions	
Severe Heart Failure	PQI 08: Heart Failure Admission Rate	L 147
	• PHQ-9	H 17.14%
Hypertension	• ED Use/1000	<i>L</i> 34
Chronic Obstructive Pulmonary Disease (COPD)	PQI 05: Chronic Obstructive Pulmonary Disease or Asthma in Older Adults Admission Rate	L 236
Select Mental Health Conditions (Chronic Depression/Mania/Bi polar Disorder)	Follow-Up After Hospitalization for Mental Illness: 7 Days	Н 32.38%
	Inpatient Admission/1000	<i>L</i> 51

HEALTHY PEOPLE INITIATIVE	SCORED MEASURES	2023 BENCHMARKS (1/1/2023–12/31/2023)
BCS-E	Breast Cancer Screening	H 63.74%
COL-E	Colorectal Cancer Screening	H 44.16%
CCS-E	Cervical Cancer Screening	H 48.22%
СВР	Controlling High Blood Pressure	H 49.24%
SSD	Diabetes Screening for People with Schizophrenia or Bipolar Disorder who are using Antipsychotic Medications	Н 69.71%
FUH	Follow-Up After Hospitalization for Mental Illness: 30 Days	Н 70.29%
ACCESS/AVAILABILITY O	F CARE	
AAP	Adults' Access to Preventive/Ambulatory Health Services	H 69.42%
OEV	Oral Evaluation, Dental Services	H 51.05%
PPC	Timeliness of Prenatal Care	H 58.48%
	Postpartum Care	H 41.82%
OTHER UTILIZATION		
W30	Well-Child Visits in the First 15 Months of Life	H 10.45%
	Well-Child Visits for Age 15 Months–30 Months of Life	H 39.52%
WCV	Child and Adolescent Well-Care-Visits	H 36.03%
HCV	One-Time Screening for Hepatitis C	R 10.07%
EMERGENCY ROOM HIGH UTILIZERS INITIATIVE	SCORED MEASURE	2023 BENCHMARKS (1/1/2023–12/31/2023)
ER	Overall emergency room utilization rate x 1,000 on identified	L 826

Note

H ='Higher'; means the MCO's rate should be higher than the benchmark for compliance.

population with 7 or more visits to the emergency room

L = L' Lower'; means the MCO's rate should be lower than the benchmark for compliance.

R = 'Report'; means the MCO just needs to report their rate for compliance.

- (R*) GSD: MCOs will be scored for reporting, only for P1 and P2 of Year 3. For P3 and P4, their rate should be lower than benchmark for compliance.
- *(R) HCV: MCOs will be scored for reporting all of Year 3.*